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## Proposing a Decision Making System in Three-Dimensional Concurrent Engineering by Considering the Investment Risk

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#### ABSTRACT

One of the great challenges of most of the investment companies is the analysis of investment risk costs in the development of new products, in the initial stages of production. This study develops the appropriate methods for the analysis of kinds of investment risk costs, within the three-dimensional concurrent engineering. This study presents a suggested model based on multi-objective programming and multi-attribute decision-making. This model considers the qualitative and quantitative parameters relevant to the process of new product creation, such as supply chain parameters, and investment risk for each project in the early stages of product design. And at the end, it identifies and selects the best design with minimum of investment risk cost.

#### 1. Introduction

Nowadays, globalization of markets and trade, transformation of rules of global trade and business processes and the effects of information technology on global trade, has changed the economical and manufacturing affairs, and this, in turn, has had a profound effect on engineering techniques in various fields especially in the field of new product creation process. Due to the growing changes in opinion and tastes of customers, organizations must develop and introduce their products and services to the markets with high performance, low cost and in the fastest possible time and the industry

should bring into conformity the product design and production processes with rapid change of customers' needs.

Concurrent Engineering is a systematic approach to united and concurrent design of products and its dependent processes like production and support. This approach initially causes all elements of product life cycle, including quality, cost, scheduling and customer needs to be taken into consideration (Winner et al., 1988).

According to published researches, although more than 60 percent of production cost is spent in the production stage, more than 70 percent of a commodity production cost is affected by decisions at the design stage (Andersen et al., 1986).

It reflects the growing importance of appropriate design in reducing manufacturing costs. Nowadays researchers have developed methods to solve these problems and keep competitiveness in the market that concurrent engineering (CE) is the most important one among them.

One of the main disadvantages of CE was that the supply chain design was not considered in the early stages of product design. Decisions related to supply chain, that was taken at the last stages of CE, put organizations for the introduction of new products in the costly situation to solve some of the logistical problems (Fine et al.,2005). Moreover, concurrent engineering focused more on the internal organization of companies (Balasubramanian, 2001). In 1998, Fine published a book (Fine, 1998) in which he introduced a simple and powerful model with joint decisions that considers all of the three fields at the same time. This approach called concurrent engineering, or in an abbreviated form 3D-CE, takes into consideration three fields of design, manufacturing process, and the supply chain as a single structure and takes decisions in the fields of product development by adopting united approach of these three fields.(Ayag and Ozdemir, 2009)

The present study emphasizes that in the position of making decisions, investors of a design or developers and manufacturers should consider investment risk as one of the important criteria for selection of product design. This subject is considerable in the respect that decisions taken at the stage of product design, manufacturing process or supply chain have a great impact on the investment risk of that product. Furthermore, at the time of devising different alternatives for the product, computation and evaluation of investment risk has had a significant role in selection of design and in the primary stages it's possible to increase the level of investment risk to an acceptable extent with changes in the early designs and decisions. In this way and in the primary stages, it can prevent the future disadvantages with an optimal decision.

It should be mentioned that economic growth and general prosperity growth, regardless of investment and important factors in the investment environment, is not possible in the long-term. Therefore, the main objective is to enhance the ability of managers and engineers to understand the concepts and modeling and analysis of investment risk in the stages of product design and process.

The presented model in this paper consists of two main parts: the first part is the qualitative and quantitative assessment, in this section after determination of candidate design models, the best of the manufacturing processes relating to each model and determination of pieces suppliers or sub-assemblies of each design is achieved via linear programming. As most of the qualitative factors cannot be analyzed by mathematical models; in the continuance of this phase, some qualitative factors of design are assessed with verbal terms. Indeed, this phase computes the qualitative and quantitative factors. The second part is the phase of selection. In this part, the results of the previous phase are assessed by ELimination Et Choix Traduisant la REalité method (ELECTRE III) and are selected as a best design alternative for producing a new product.

This paper consists of the following parts: part 2 is the review of literature of three-dimensional concurrent engineering and investment risk. Part 3 describes the basic concepts that are needed in this paper. Part 4 describes a proposed model for the selection of best product design, process, and supply

chain with considering investment risk. Part 5 presents a numeral example for investigating the effect of suggested model. And part 6 presents results and recommendations for future research.

#### 2. Literature Review

Although most of the studies have investigated concurrent engineering, few have focused on mathematical programming or techniques of optimization in this regard and most of the studies till now have been focused on issues, analysis, and qualitative techniques. Moreover, there are very few studies regarding supply chain modeling in product creation phase, costs of product life cycle, the simultaneous consideration of qualitative and quantitative objectives, and simultaneous investigation of objectives.

From a quantitative modeling perspective, (Lamghabbar et al.,2004) utilized a mathematical technique to find optimal amounts of product and process design. In this paper, qualitative loss function appears as an objective function and manufacturing needs, product features, its dimensional extent and ability of the process as a limitation. The authors, also, conducted a parametric analysis of the objective function by using an interactive ideal programming technique. Schniederjans and Hong (1996) created an ideal programming approach to model decision-making in CE by considering the conflicting objectives of cost and time. In a study in 2001, Feng et al. (2001) developed a quantitative model that simultaneously determined the range of variations in product design and suppliers selection for different pieces.

Fine et al. (2005) presented a quantitative model of three-dimensional concurrent engineering. They assessed conflictions among different functions by using an ideal programming technique in this model. This technique, with the assumption of strategic relation between product design, process design and supply chain design, minimizes deviation from the determined ideal level for different objectives (quality, cost, received time, joint action and dependence).

Sheidpor et al. (2013) offered a collaborative decision making process by using multi-objective programming in three-dimensional concurrent engineering to solve the problems of process design and supply chain product. In this method, they took into consideration the ideas of decision-makers to assess supplier candidates and to determine the importance of decision-making criteria regarding the lack of sufficient information in primary stages of design. They investigated selection of best form of product design, process and supply chain with solving of a numerical example in two phases: fuzzy and non-fuzzy. This investigation revealed absolutely different results of these two phases. Moreover, they offered a new approach of three-dimensional concurrent engineering in another paper in the same year. This method is based on multi-objective linear programming and TOPSIS method that presents best form of product design, process and supply chain. At the end, they investigate the effectiveness of this approach with a numerical example(Sheidpor et al. (2013)).

Shahrokhi et al. (2011) presented the technique of linear programming with fuzzy logic approach for new product design and supply chain management to select the appropriate supplier. Furthermore, in the same year in another article of a synthetic approach, they presented a model for supply chain management process by using a multi-objective programming and fuzzy logic (Shahrokhi et al. (2011)).

In 2009, regarding to the complexity and uncertainty of data, Vale and Vázquez-Bustelo (2009) presented a model for concurrent engineering and optimization of new product design . In 2010, Avent and Annalisa (2010) presented a conceptual approach of design structure matrix application in united concurrent engineering for the design of space systems to increase the speed in performing the tasks.

Demolay et al. (2013) described an approach of new product relations management application in the field of product life cycle and this approach is capable of concurrent design of the product and

assembly programming. The feasibility of this approach has been examined by a concrete example and its' associated benefits has been reported in form of a case study of mechanical assembly.

Mess et al. (2013) has investigated design of airbus aircrafts and aerospace industry by using concurrent engineering technique which has been successful for several decades and they have explained its results and introduced other methods and patterns of concurrent engineering.

## 3. Background

This paper includes the following concepts that have been explained in detail in presented references.

Investment risk (Parker, 2008) Methods of decision-making: MOLP (Tiwari et al., 1987) ELECTRE III Method (Xiaoting Wang and Evangelos Triantaphyllou, 2005) Fuzzy collections concepts (Chen, 2004)

## 4. Proposed Model

In this study, we have developed a model based on three-dimensional concurrent engineering that selects the best product design from among several alternatives of design selection with consideration of the investment risk criteria. This model is designed in two parts:

4.1. Qualitative and quantitative assessment phase

4.2. Selection phase

## 4.1. Quantitative and Qualitative Assessment

• quantitative assessment

A multi-objective linear programming model is created to select the best design model for quantitative assessment of factors. This model has two objectives of pieces supply cost (build or buy) and creation time of the product.

For this purpose, the following assumptions have been considered:

- 1. demand is probable and is estimated in a format (framework) of optimistic, pessimistic, and balanced scenarios.
- 2. The costs of purchase, assembly or construction of the piece are clear.
- 3. The time of the purchase, assembly or construction of the piece is known.
- 4. The average quality (defective rate) of each purchased piece or constructed one is known.
- 5. supplier's capacity (internal and external) is known and fixed.
- 6. Product assembly operations begin after providing all pieces by suppliers.
- 7. There are different suppliers for each major component that is supplied from outside of the factory.
- 8. Some of major components are constructed inside the factory and for that pieces there are various manufacturing processes for selection.
- 9. Costs of ordering and maintenance are computed for one period. And the ordering costs to the suppliers are independent from different types of ordered pieces.
- 10. Depending on the kind of the process, the hour of work force is different.

- 11. The reliability of each major component of the product is identified and fixed, and there are different reliabilities for each piece regarding the kinds of suppliers.
- 12. Block diagrams of reliability can be different for each product design.
- 13. The shipping cost of the defective commodity is the responsibility of the supplier.

The developed multi-objective linear programming of mathematical model will be explained for quantitative assessment of parameters.

### Indexes

m=1,2,,M	Index of assembly processes
j = 1, 2,, J	Index of genuine pieces
$y = 1, \dots, Y$	Index of work force specialty
$\lambda = 1,, \Lambda$	Index of raw material quality
l = 1, 2,, L	Index of kind of design
$s=0,\ldots,s^1\ldots,S$	Index of suppliers
$i = \begin{cases} 1 : optimistic \\ 2 : balanced \\ 3 : pessimistic \end{cases}$	Index of status

Parameters of the Problem:

 $D_i$ : Total projected product demand

 $cap_{is}$ : Purchase capacity or j piece construction from the s supplier

 $c_{is}$ : The cost of purchase of j piece from the s supplier for external suppliers

 $C_{jkm}$ : The cost of j piece assembly with k piece in the m assembly process

 $T_{is}^1$ : Required time for supplying j piece from the s supplier on the basis of day

 $T_{jkm}^2$ : Required time for j piece assembly with k piece in the m assembly process on the basis of minute

 $T^3$ : Required time for product design on the basis of day

 $\theta_m$ : The efficiency of m assembly process (ratio of useful time of the process to the total time available)

 $e_m$ : Production rates of defective product for m assembly process

h: Rate of return on investment in terms of percent

 $n_j$ : The existing number of j piece in product design

 $R_{js}$ : Reliability of purchased j piece from the s supplier

 $a_{jkm}$ : The assembly order of j piece with k piece in the m assembly process

 $O_s$ : The ordering cost to the s supplier

 $v_m$ : requirements Capital investment for the equipment or personnel in the assembly process

 $N_{s\gamma}^{j}$ : Man-hours of human resources required of expertise  $\Upsilon$  to produce j piece in the s process  $\varphi_{\gamma}$ : The cost of required human resources of expertise for each person per hour  $F_{s\delta}^{j}$ : The required raw material of  $\delta$  qualitative type to produce j piece in the s process

 $\pi_{\delta}$ : The cost of per unit of the required raw material of  $\delta$  qualitative type

g: The number of daily work hours for production of each piece

 $b_i$ : L product design Efficiency at the end of the period in the i status

 $\overline{b}$ : Efficiency average in each three status

q: The price of unit product at the end of the period

 $\vartheta$ : The tax rate for L product design

 $C_i$ ': The total cost of product production in the i status

 $T_i'$ : The total time of product production in the i status

 $\overline{C}$ : Costs average in each three status

 $\overline{T}$ : The total time average in each three status

Pi: occurrence Probability of each i status

 $w_{js} \begin{cases} \forall s = 0, ..., s^{1} & The \text{ new investment } cost for each piece \\ \forall s = s^{1}, ..., S & The maintenance cost for each piece \end{cases}$ 

Decision Variables:

d<sub>js</sub>: Purchase amount of j piece from the s supplieru<sub>is</sub>: If j piece is purchased from the s supplier 1, otherwise 0

y<sub>m</sub>: If m assembly process is chosen 1, otherwise 0

u<sub>s</sub>: If s supplier is chosen 1, otherwise 0

The purposes and limitations of the model are as the following:

$$\min Z_{1} = \sum_{m=1}^{M} y_{m} \left( \left( \sum_{j=1}^{J} \sum_{s=s^{1}}^{s} n_{j} C_{js} d_{js} \right) + \left( \sum_{j=1}^{J} n_{j} \sum_{s=0}^{s^{1}} d_{js} \left( \left( \sum_{\gamma=1}^{Y} N_{s\gamma}^{j} \phi_{\gamma} \right) + \left( \sum_{\delta=1}^{\Lambda} F_{s\delta}^{j} \pi_{\delta} \right) \right) \right) \right) \right)$$

$$+ \sum_{m=1}^{M} \left( \frac{D}{1-e_{m}} \right) y_{m} \sum_{j=1}^{J} \sum_{\substack{k=1 \ j \neq k}}^{K} a_{jkm} C_{jkm} + \sum_{s=1}^{S} O_{s} u_{s} + \sum_{m=1}^{M} y_{m} \sum_{j=1}^{J} \sum_{s=1}^{S} (hC_{js} + w_{js}) d_{js}$$

$$(1)$$

$$\min Z_2 = \sum_{m=1}^{M} \frac{(1-e_m) y_m}{D} \sum_{j=1}^{J} \sum_{s=1}^{S} T_{js}{}^1 d_{js} + \sum_{m=1}^{M} \left( \frac{1}{\theta_m \times g \times 60} \right) y_m \sum_{j=1}^{J} \sum_{\substack{k=1\\j \neq k}}^{K} a_{jkm} T_{jkm} + T^3$$
(2)

$$R = f(u_{js}, r_{js}) \ge 0.9 \tag{3}$$

$$\sum_{m=1}^{M} y_m \sum_{j=1}^{J} \sum_{s=0}^{S} n_j d_{js} = \left(\frac{n_j D}{1 - e_m}\right) y_m \ \forall \ m, j$$
(4)

 $y_m d_{js} \le cap_{js} \qquad \forall m, j, s$  (5)

$$\begin{split} &\sum_{m=1}^{M} y_m \sum_{j=1}^{J} \sum_{s=0}^{s} u_{js} \leq 3 \quad \forall m, s \end{split} \tag{6} \\ &\sum_{m=1}^{M} y_m \sum_{j=1}^{J} \sum_{s=0}^{s} u_{js} \leq M u_s \quad \forall m, s \end{aligned} \tag{7} \\ &\sum_{m=1}^{M} y_m = 1 \end{aligned} \tag{8} \\ &d_{js} \leq M u_{js} \end{aligned} \tag{9} \\ &d_{js} \geq u_{js} \end{aligned} \tag{10}$$

 $u_{js}, y_m, u_s \in \{0, 1\}$ 

$$d_{js} \ge 0 \quad \forall m, j, s \tag{12}$$

Purpose 1, the total costs, including purchasing costs of pieces, product construction, ordering costs, assembly costs, and new investment costs, minimizes the costs for manufacturing of each piece. Here, the internal construction costs of pieces are considered as a function of the quality of the raw material and specialty of required workforce.

In the proposed model, purpose 2 minimizes the spent time to introduce new product to the market which includes purchase time, or piece construction of a product, construction time of a product (pieces assembly) and the estimated time of design. Also indicates pieces maintenance costs and new required investment in the process of pieces manufacturing. The most important maintenance costs of commodities in the stocks are the missed opportunity cost of investment. In fact, it is called costs of investment sleep. Also, the other costs of commodity maintenance in stocks such as stock rent, destruction, taxes, depreciation, and etc. has a significant impact on manufacturing costs.

In addition to these cases, this purpose includes costs of investment sleep arising from new investments in the manufacture line that has a great role in determining the extent of manufacturing.

Reliability is the probability of success in functions of a product. Paying attention to the reliability of a system and the proper application of skills and its' tools is effective in achieving the goals and identified results of the product. Another important role of reliability lies in the field of reduction costs. When the restoration of defective elements imposes the non-profitable high costs to the collection, at this time, the reliability requirements can be considered as one of the main goals. Therefore, high reliability can guarantee a high extent of safety with minimum expense of costs. The (3) relation of this model selects reliability from among the existing reliabilities for each piece (each piece has different and various reliabilities regarding to the variability of suppliers) by using a zero and one variable, and the criteria for this selection are the relations of (9) and (10), i.e., regarding to the 4 purposes of this model, when one purchases the j piece from the s supplier, the variable  $u_{js}$  will be one and its reliability will be considered in computations and by using diagram block of reliability that the unit of design has presented, the total reliability of each design and process will be computed.

The relations of (4) and (5) show the limitations of product demand and limitations of suppliers' capacity for each piece. The limitation of (6) indicates the company's strategy to reduce dependency on each supplier. This limitation means that the number of piece types that are purchased from a supplier should not exceed from a certain level (here are three pieces). The (7) limitation shows pieces suppliers. The (8) limitation means that only one process can be selected for product assembly. The

(11)

(9) and (10) limitations show that if a piece's order be given to one supplier, that supplier lies in the collection of selected suppliers. The (11) and (12) limitation also shows zero, one, and positive variables.

The above proposed model is non-linear, due to the product of  $y_m$  and  $d_{js}$  variables. To make this model linear, the relation of  $y_m \times d_{js} = x_{mjs}^1$  is formed and the following relations are added to the limitations of the problem.

$$x_{mjs}^{1} \leq My_{m}$$

$$x_{mjs}^{1} \geq M (y_{m} - 1) + d_{js}$$

$$d_{js} \geq x_{mjs}^{1}$$
(13)

This mathematical model is solved individually for any number of design candidate and each case of Optimistic, Balanced and pessimistic scenarios, Then the results will be one with using the below relations.

 $\sum_{i=1}^{3} C'_i P_i$  (14)  $\rightarrow$  Cost criteria for The selected process of each design.

 $\sum_{i=1}^{3} T'_i P_i$  (15)  $\rightarrow$  Time criteria for The selected process of each design.

Then, the rate of investment efficiency is computed by using parameters obtained in the previous step and the following equation for each selected design.

$$b'_{i} = \frac{(qD_{i} - C')(1 - \vartheta)}{C'}$$
(16)

The numerator represents income after paying taxes (net income) for each product design. In the next step of the algorithm will computed investment risk for each design by using the rate efficiency, and then these result are used as a criterion to select the best product design.

 $\sum_{i=1}^{3} (b'_i - \bar{b})^2 P_i \rightarrow$  investment risk criteria for The selected process of each design.

The best answers are recorded For all three objectives of cost, time and risk investment and transmitted to the ELECTRE III decision matrix.

#### Qualitative Assessment

In the real world, most of the information that are related to the product creation process is ambiguous or uncertain (Buyukozkan and Feyzioglu (2004)) and most of the information are expressed as inaccurate expressions such as

'low' or 'high'. For this purpose, the experts use linguistics expressions to express some factors of product design that has a qualitative nature and cannot make them models.

Since verbal expressions are shown with fuzzy numbers, it's necessary to change them to concrete numbers in order to be able to use them in ELECTRE III decision matrix.

So, this study uses the method of Liou and Wang (1992). In this method, the absolute value of the triangular fuzzy numbers (a, b, c) is achieved on the basis of level of decision-maker confidence.

#### 4.2. Selection

The best form of design, process, and suppliers is identified by using the explained procedures of the ELECTRE III method, while the relative importance of objectives is achieved with the fuzzy hierarchical analytical method (FAHP).

## 5. Numerical Example

A manufacturer company is required to regularly offer new products to the market in order to maintain its superiority in global markets. To create a new product at this time, the design team proposes three models. Production department estimates production and assembly processes that are in conformity with candidate designs with relevant information such as cost and time of assembly operations. Moreover, supply chain department provides the list of pieces suppliers and gives the relevant information to the design team which is presented in table 3. The rate of return investment (h) equals 0.24 and at last the rate of demand equals 11000. And the tax rate is 0.05. Tables of 1 to 8 shows part of the example datas.

Assembly time (min)	Assembly cost	Reliability figure	Process	Design
U[1,5]	U[30,50]		1	
U[1,6]	U[36,60]		2	-
U[1,9]	U[27,45]	$ \begin{bmatrix} 9 \\ - \end{bmatrix} \begin{bmatrix} 8 \\ - \end{bmatrix} \begin{bmatrix} 3 \\ - \end{bmatrix} \begin{bmatrix} 7 \\ - \end{bmatrix} \rightarrow $	3	

**Table 1.**Process details for The each design model

Table 2.Su	apply Chain	details	
Time of Buy (day)	Buy cost	supplier	Piece
15,20,25,30	#,#,30,40	1,2,5,7	1

The cost of # is to be estimated with using of the data in Table 3 and goal Formula 1

**Table 3.**Man-hours of human resources required of expertise  $\Upsilon$  to produce j piece in the sprocess AndThe required raw material of  $\delta$  qualitative type to produce j piece in the s process

produce ( j)	s Г	1	2	3	4	s	1	2
1	1	2	1	1	1	1	4	2

#### Table 4. Production rates of defective product for m assembly process

	$L_1$	L <sub>1</sub> L <sub>2</sub> L <sub>3</sub>							
<i>e</i> <sub>1</sub>	<i>e</i> <sub>2</sub>	<i>e</i> <sub>3</sub>	<i>e</i> <sub>1</sub>	<i>e</i> <sub>2</sub>	<i>e</i> <sub>3</sub>	е <sub>4</sub> 0.15	$e_1$	<i>e</i> <sub>2</sub>	<i>e</i> <sub>3</sub>
0.1	0.1	0.15	0.1	0.15	0.1	0.15	0.15	0.1	0.15

Table 5.		Purchase capacity or j piece construction from the s supplier								
J	0	1	2	3	4	5	6	7	8	9
1		18000	13000			8000		12000		
Table 6.		Reliability	v of Purcl	hased i r	piece fron	n the s sup	plier			

		Renability of Turenased J prece from the s supplier								
1 s	0	1	2	3	4	5	6	7	8	9
1		0.95	0.93			0.92		0.94		

 Table 7.
 Total projected product demand, Price, The tax rate, Occurrence Probability

i	D <sub>i</sub>	qD	ϑ	$p_i$
1	$\begin{cases} D_{11} = 10000 \\ D_{12} = 9000 \\ D_{13} = 7000 \end{cases}$	$\begin{cases} qD = 1.3 \\ qD = 1.4 \\ qD = 1.2 \end{cases}$	$\begin{cases} \vartheta = 0.02 \\ \vartheta = 0.05 \\ \vartheta = 0.02 \end{cases}$	$\begin{cases} p_{11} = 0.3 \\ p_{12} = 0.4 \\ p_{13} = 0.3 \end{cases}$

Table 8.	The New investment and	maintenance cost
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J	0	1	2	3	4	5	6	7	8	9
1		4	3			4		4		

#### Table 9.Decision Matrix

	Evaluation Parameters							
Warranty	Strategic risk	Rate of exchange	Rules risk	Internet facility	Goal 2	Investment risk	Goal 1	Design model
7	10	8.75	5	3	143.904	0.0059	2352614.7	L <sub>11</sub>
10	8.75	7	5	10	133.426	0.0165	3003507.5	L <sub>21</sub>
8.75	7	8.75	3	8.75	152.822	0.0179	2737122.8	L <sub>32</sub>

Table 10.	Final Result	
Order quantities	Suppliers	piece
0, 11000, 0, 0	1, 2, 5, 7	1
*	1, 4, 6	2
*	0, 2, 3, 8	3
11000, 0, 0	3, 4, 7	4
5000, 3000, 3111	5, 6, 7	5

Table 10.F	inal Result	
Order quantities	Suppliers	piece
13000, 9222, 0, 0	0, 1, 8, 9	6
4111, 7000, 0	4, 8, 9	7
*	3, 5, 9	8
9000, 0, 2111, 0	0, 2, 4, 6	9
*	0, 1, 2	10
11111, 0, 0, 0	2, 5, 7, 9	11
*	0, 6, 7, 8	12

## **ELECTRE III Method**

Actual problem for 3 alternatives and 8 criteria on 12/17/2013 - 8:18:39 PM

Input data:

	MIN	MIN	MAX	MIN	MIN	MIN	MAX	MIN
	cost	time	internet	law risk	r o e risk	strategic risk	warranty	invest risk
L11	2352614.7	143.904	3	5	8.75	10	7	0.0059
L21	3003507.5	133.426	10	5	7	8.75	10	0.0165
L32	2737122.8	152.822	8.75	3	8.75	7	8.75	0.0179
weight	0.22000	0.18000	0.16000	0.04000	0.08000	0.04400	0.02600	0.20000

Modified input data:

	MAX	MAX	MAX	MAX	MAX	MAX	MAX	MAX
	cost	time	internet	law risk	r o e risk	strategic risk	warranty	invest risk
L11	650892.8	8.918	3	0	0	0	7	0.012
L21	0	19.396	10	0	1.75	1.25	10	0.0014
L32	266384.7	0	8.75	2	0	3	8.75	0
Weights	0.23158	0.18947	0.16842	0.04211	0.08421	0.04632	0.02737	0.21053

Matrix S:				
		L11	L21	L32
	L11	0.00000	0.44211	0.63158
	L21	0.51579	0.00000	0.68000
	L32	0.28421	0.32000	0.00000

Indif. Class	Alternative
1.	L21
2.	L11
3.	L32

Figure 1. The Computer program of ELECTRE III

**Step 1**: qualitative and quantitative assessment of parameters: according to the proposed model steps, the multi-objective linear programming problem is solved for all of the candidate design models and the best answers are recorded in decision matrix of ELECTRE III. Also, the qualitative objectives of the problem are determined and then they will be assessed by using linguistic expressions.

#### • quantitative assessment :

Selecting the first objective and solve it. The extent of low limit of each function is achieved by maximizing the function, extent of high limit and minimizing the function. Determining the membership function of each objective, certain solving of problem as equivalent of fuzzy optimization and maximizing the total level of satisfaction separately for each design model. At the end, the quantitative Criteria are computed by using relevant relations (14), (15) and (16).

Qualitative assessment of parameters: in this step, first, the problems qualitative objective is set and then it will be assessed by using linguistic expressions. Since linguistic expressions are expressed as triangular fuzzy numbers, they should be transmitted to absolute numbers in order to be able to use them in the final assessment by ELECTRE III. This is done by Liou and Wangs' method

This step results are available in Table 9.

**Step 2:** final assessment by using the ranking method ELECTRE III by using the results of the previous two steps, decision matrix is made ( table 9). The weight of objectives is achieved by fuzzy hierarchical analytical method (FAHP).

$$W = [w_1, ..., w_8] = [0.22, 0.2, 0.18, 0.16, 0.09, 0.08, 0.044, 0.026]$$

Finally these data's are entered to the computer program of ELECTRE III method (Figure 1) to select the best design.

Final ranking is obtained by using this method is in the Figure 1.

As a result, the most favored option is the L21 design model. Order quantity of each piece to suppliers is shown in the table (10).

#### 6. Conclusion

The major differences will appear by comparing the presented proposed model and earlier works. Previous research was mainly focused on quality issues. But this model, with an innovative approach, simultaneously considers qualitative and quantitative parameters of product creation. This model has some other advantages, including:

- 1. Making decisions about purchasing or construction of pieces
- 2. Considering some strategies of companies in the process of new product creation such as reducing dependency to external suppliers
- 3. Considering some of product life cycle costs as warranty cost of the product.
- 4. Considering multiple objectives simultaneously, including product creation cost, product introduction time to the market and investment risks and cost of future development
- 5. Considering investment risks as a valuable criteria in the product market and the capital market.
- 6. Including attention to all aspects related to investment risks, including interest rate risk, strategic risk, exchange rate risk and rules risk.
- 7. Considering the product reliability criteria as a constraint for selecting the best design.

#### 7. Recommendations for Further Research

The following points are presented as suggestions for development in this field:

- 1. Using a concrete example to investigate effectiveness on company's success.
- 2. Considering information technology with extensive measures to operationalize this approach.
- 3. Entering uncertainties (probable and fuzzy) in different sections of this approach.
- 4. Prediction and estimation of costs in competitive market

#### 8. References

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